DEFECTS
OF
BUREAUCRACY
B.A-II

P. G. Government College for Girls, Sector-11, Chandigarh
“Bureaucracy is a system of government the control of which is so completely in the hands of officials that their power jeopardizes the liberties of the ordinary citizens”.

- Harold Laski

“Bureaucracy thrives under the cloak of ministerial responsibility. . . . . It is ruinous when it becomes the master”.

- Ramsay Muir
Defects of Bureaucracy

PROCEDURAL DELAYS- REDTAPISM

Blind following of rules and regulations.
CIRCUMLOCUTION

- Lengthy and round-about way of doing work

- Too much care/concern for rules/regulations
FORMALISM

-Too much use of forms and formalities

-Everything referred above to seniors

-Too much formal correspondence
UNRESPONSIVENESS

-No concern for people’s need as per situation, rather primary concern for procedures results in the form of unresponsiveness
SELF-AGGRANDISEMENT

- Usurps the power of legislature

- Doctrine of ministerial responsibility serves as a cover for increasing power
EMPIRE BUILDING

- Unnecessary division of work into many isolated departments

- Such units develop tendency of independent units
CORRUPTION

-Misuse of official authority and position

-Red-tapism further gives more chances
YESMANSHIP

- Toeing the line of political bosses

- Whether right or wrong, boss must be supported
MEASURES FOR REMOVAL OF DEFECTS

- Unnecessary/irrelevant channels should be skipped.

E-GOVERNANCE

- Development in science & technology has influenced administrative functioning
- Use of Information Technology
- Simplification of procedures can lead to reduction in delay
- Commitment on the part of bureaucrats
- Awareness among citizens
- Specific/clearly defined rules
- Transparency in Governance